



Overview

Our client, a big retail store that services hundreds of thousands of customers needs to manage their wordforce efficiently to which effect they have implemented an in house workforce automation solution.

The solution integrates with their enterprise ERP system, enabling a streamlined management of resources when and where needed, much like any other organization.



Real Challenges

The scale of the operations called for a constantly delivering turn-keysolution that had minimum downtime due to periodic maintanenceactivities, including testing and quality assurance. This called for automation of the activities. They needed:

- 1. An efficient and streamlined full life-cycle of QA Automa- tion to consistently deliver superiror enhancements for their users.
- 2. Implement QA Test automation framework and automate



Our Approach

Pegasus One developed a comprehensive solution comprising of the fol-lowing key features:

- 1. A hybrid, Behavior Driven Framework was built to support agile scrum methodology with capabilities of automating both web based applications.
- 2. Provides comprehensive requirements traceability and metrics reporting on testing.
- 3. Easy to use for a manual tester with limited knowledge of automation.



Results



testing by 62%







A self-service solution capable of being manualy tested with simplest solution helped the client see benefits in cost of implementation and time to implement.

The software devlivered was of higher quality standards, as audited by independent sources. Pegasus One team followed best practices and established techniques to once again deliver a highly optimized solution within a higher than average ROI.



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